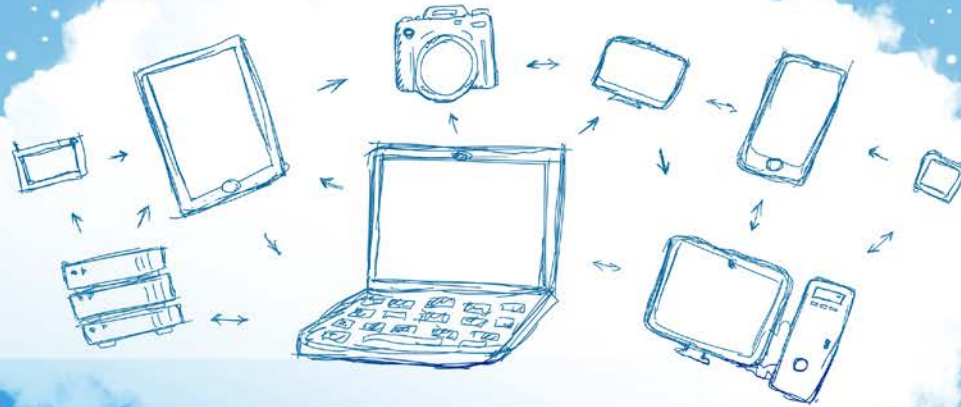


QNAP



# Connect, Anywhere, Anytime

myQNAPcloud  
Securely build your NAS to a cloud.

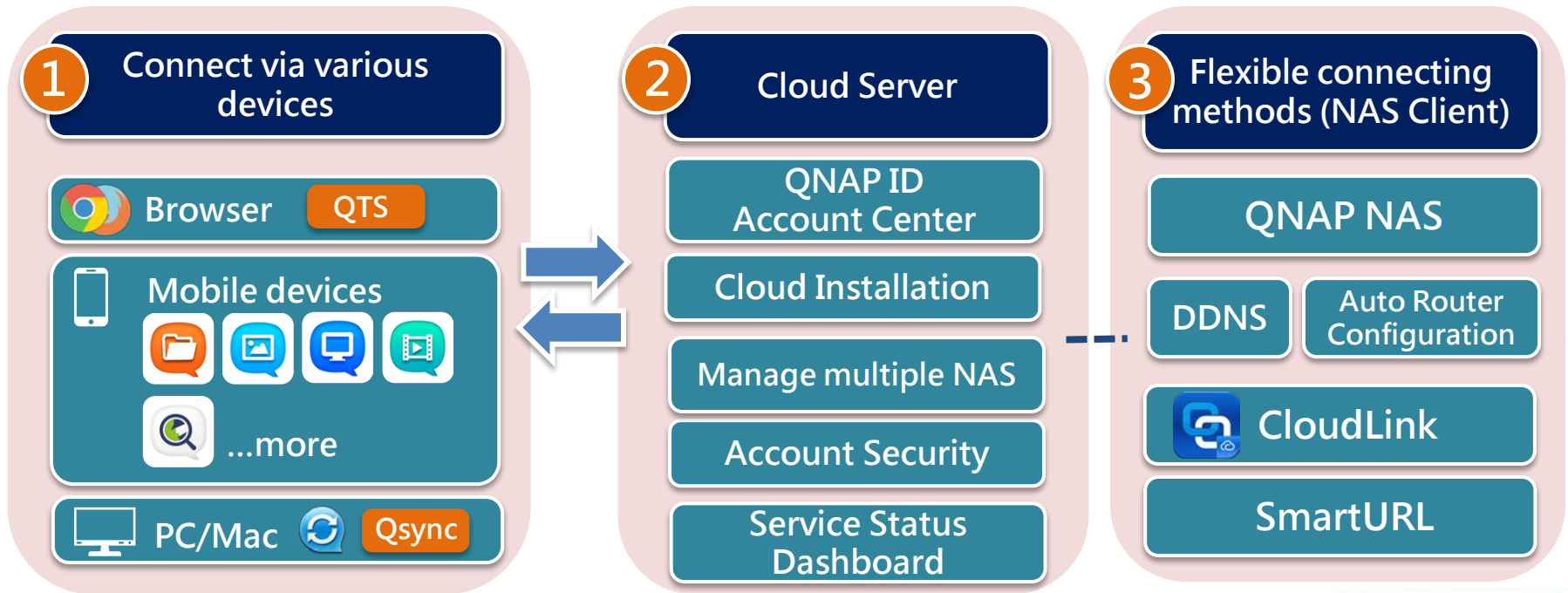


# Access your data from anywhere



# Connect Securely, Manage Easily

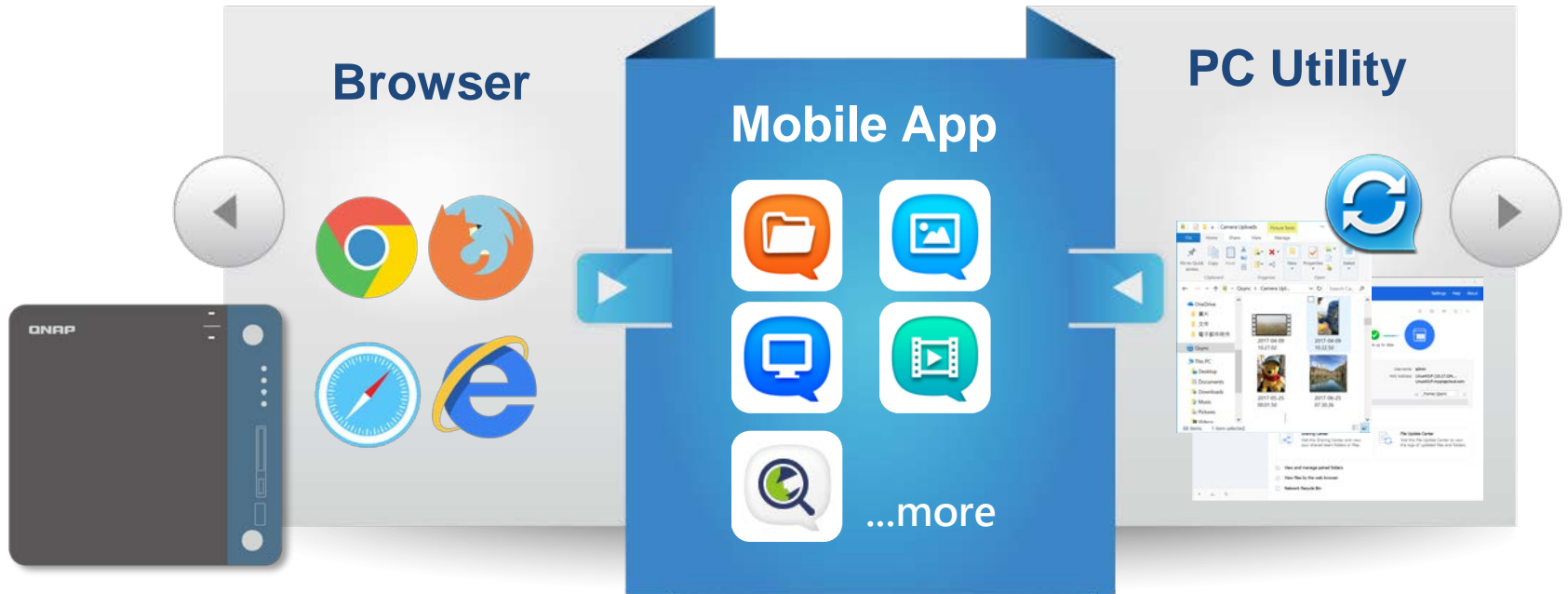
## myQNAPcloud service infrastructure



01

# myQNAPcloud Connecting via Various Devices

# Data in hand, Anytime, Anywhere



02

[myQNAPcloud.com](https://myQNAPcloud.com)

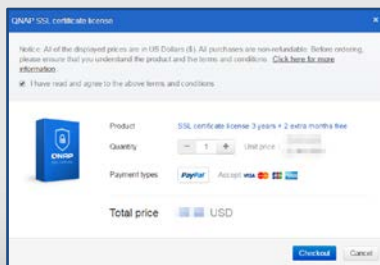
The cloud server that makes you  
stay connected

# QNAP ID, the Identity to Cloud Service

Remote  
Connection



Purchase  
License



Receive  
Notifications



Supports login with both Email and phone number!

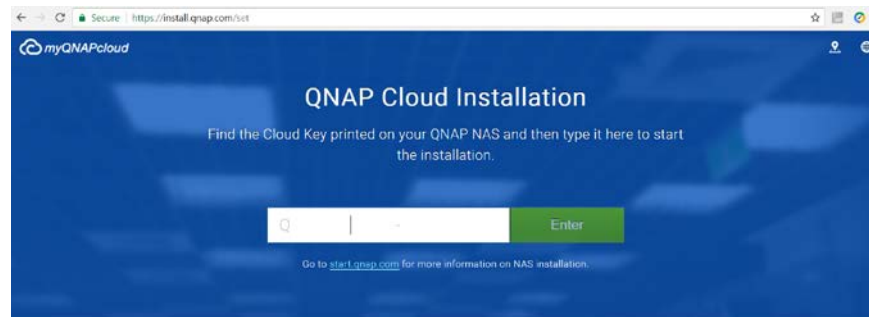
# NAS Installation via myQNAPcloud

[install.qnap.com](https://install.qnap.com)

**Make sure there is  
Internet access**

**Enter Cloud Key or  
Scan QRcode**

**Start Installation!**





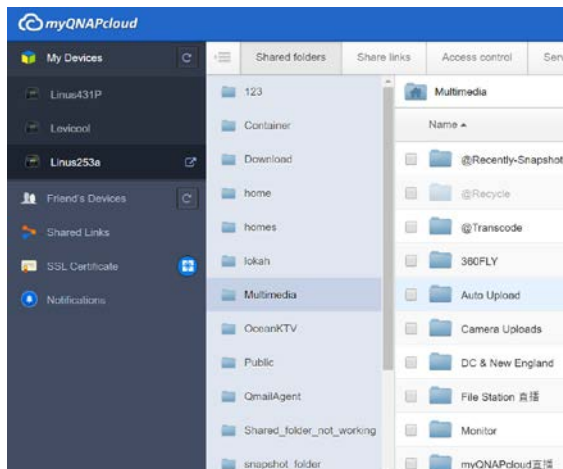
# Manage All NAS in One Interface

[www.myqnapcloud.com](http://www.myqnapcloud.com)

Log in QNAP ID

Manage multiple  
NAS

Instant file sharing  
and management



Synology Account

Synology Account

[Overview](#) | [License](#) | [Purchase History](#) | [Personal information](#)

Welcome Linux\_DS1515

This page displays your DNS information and the status of your registered Synology product. You can modify your account information and renew subscription in "Personal information" section.

[Register a new product](#) [Delete products](#)

Model Name	Serial Number	QuickConnect ID	DDNS Name	IP	Other Resources
DS1515+	1000MCM70103	LIN25-D81015	-	-	<a href="#">+</a> <a href="#">-</a>
DS1515+	16A1NLT018000	LIN45716	linux716.synology.me	193.103.47.25	<a href="#">+</a> <a href="#">-</a>

Can check NAS IPs  
Can't manage files

# QNAP ID Security Protection

Protected Data  
Transfer

Account Activity

AES Encryption

Activity log and  
notifications



## Secured Access Control

Access Control

Public

Private

Customized

## 2- step authentication

Mobile

Email



### 2-Step Verification

Enter the verification code sent to your phone number: \*\*\*\* \*410

Verify

[Other ways to get a verification code](#)

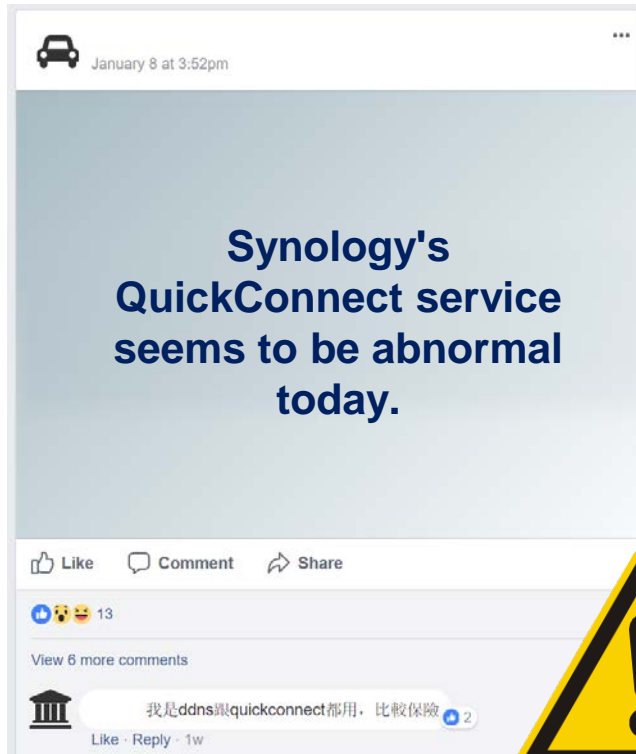
# Problems with connections?

Asking on  
forum



Accuracy?

Not Instant?



January 8 at 3:52pm

Synology's QuickConnect service seems to be abnormal today.

Like Comment Share

13

View 6 more comments

我是ddns跟quickconnect都用，比較保險

Like · Reply · 1w

Official  
Information



Perfectly  
Answered!



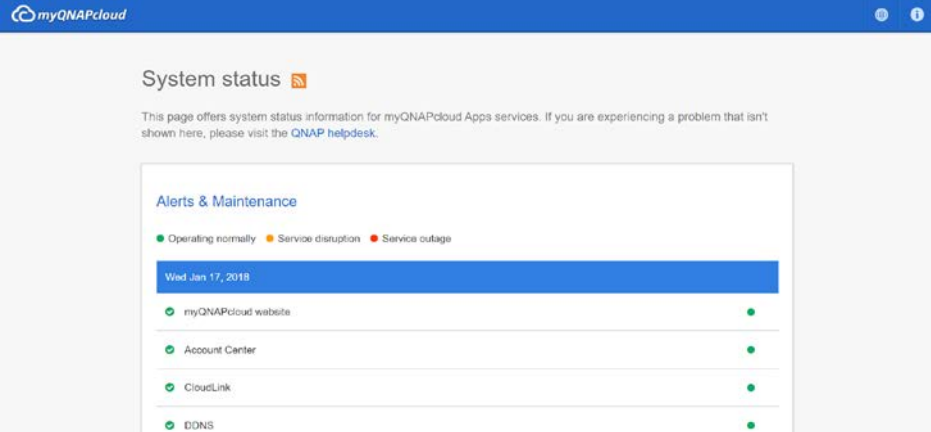
# Service Status (Heartbeat) Dashboard

[status.myqnapcloud.com](https://status.myqnapcloud.com)

Instant Service Status

Issue report

First-hand Official  
Information!



myQNAPcloud









### System status

This page offers system status information for myQNAPcloud Apps services. If you are experiencing a problem that isn't shown here, please visit the [QNAP helpdesk](#).

#### Alerts & Maintenance

● Operating normally ● Service disruption ● Service outage

Wed Jan 17, 2018

 myQNAPcloud website	
 Account Center	
 CloudLink	
 DDNS	

03

## Flexible Connecting Methods Connect to the Cloud easily

# Access files remotely ?

myQNAPcloud brings you remote connection

1

Auto Router  
Configuration



UPnP-Enabled required

2

CloudLink



Full compatibility

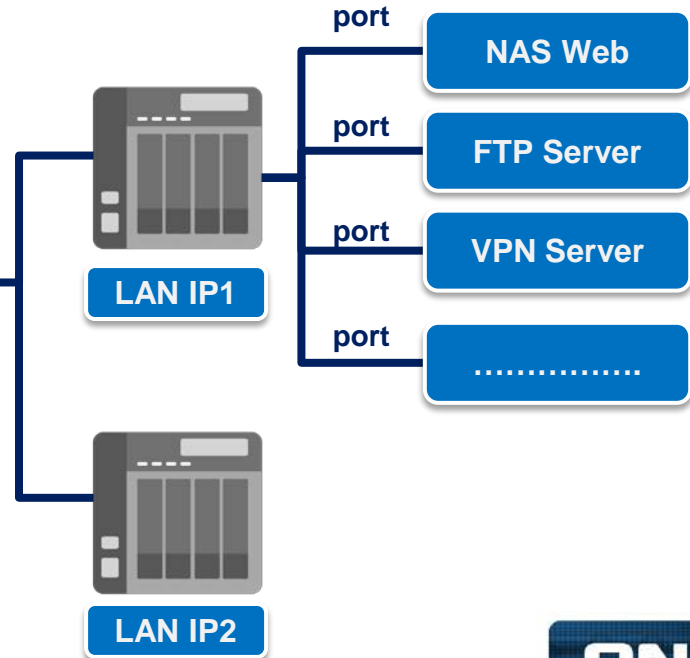
# 1- DDNS w / Simplified Setting Process

myQNAPcloud DDNS

Auto Router Configuration



xxx.myqnapcloud.com:port



**DDNS** keeps WAN IP info updated.  
**Auto Router Configuration** maps External/Internal ports.

# 2- Relay Connection Solution



CloudLink

## Top Compatibility

No UPnP needed

No port forwarding needed

Internet is all you need

## Easy to Setup

1 Signup QNAP ID

2 Follow Wizard

3 Done

## Connect Various Devices





# Which connecting method should I use ?

DDNS

LAN

Others

WAN

# No worries. We've got you !

SmartURL selects the most suitable method.

LAN

WAN

DDNS

CloudLink

SmartURL

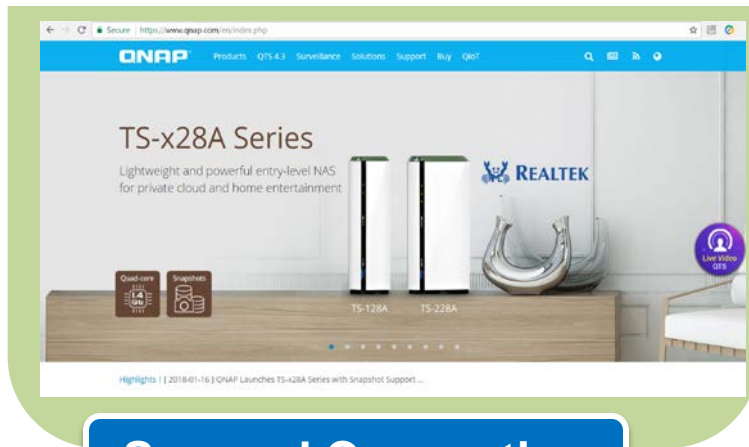
Secure | [https://qlink.to/device\\_name](https://qlink.to/device_name)



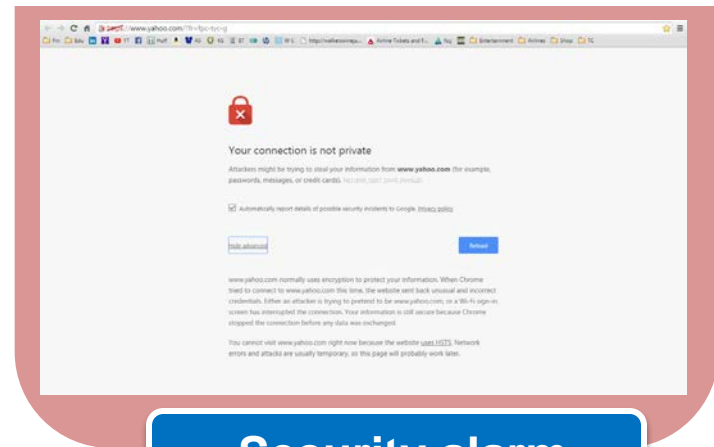
# A More Secured Connection

QTS SSL Certificate

Secured tunnel between QNAP NAS and browser



Secured Connection



Security alarm

# Choices to Secure the Connection



## QTS SSL Certificate



myQNAPcloud  
SSL Certificate

Paid License

Full Technical Support

Valid Date Notification



Let's Encrypt

Free

Partly Support

Auto Renew License

Synology DSM



Let's Encrypt

No enterprise  
class certificate

**Time to get your hands dirty!**  
**Setup step-by-step**

# Remote Connection Wizard



## QNAP Remote Connection Wizard

Welcome to myQNAPcloud!



Hello! Welcome to myQNAPcloud wizard.

This wizard helps you set up the QNAP NAS for remote access on the internet by the steps below.

1. Create or sign in a QNAP ID
2. Register your NAS
3. Enable myQNAPcloud remote access services

**Start**

Quit

All-in-one Wizard

Auto Router Configuration

DDNS Service

Relay Connection

## Synology Settings

**Detect router information**  
Set up router

Reading system  
✓ Checking n  
✓ Checking g  
✓ Checking i  
✓ Checking e  
Checking c  
Detect rou

Enable DDNS support to allow users to access the server through a registered h

Service provider:

Hostname:

Username/Email: User

Password/Key:

External address[1] Group

External address[2] Domain/LDAP

Connectivity

QuickConnect

General Advanced

**QuickConnect**

QuickConnect makes it easy register for a Synology Acco

Enable QuickConnect

Synology Account:

Now give your DiskStat connect from anywhere

QuickConnect ID:

Setup individually

# Remote Connection Episode I

Signup QNAP ID

Go to Wizard

Sign in QNAP ID

Go to  
[account.qnap.com](https://account.qnap.com)

Fill up signup form

Verification

The screenshot shows the 'QNAP Account Center' interface. The main heading is 'Create Account'. There are two columns of options for signing up:

- Sign up with social media:** Includes buttons for 'Sign up with Facebook' and 'Sign up with Google'.
- Sign up with email or phone number:** Includes input fields for 'Nickname', 'Email address or phone number', and 'Password'. Below the password field is a 'Strength' indicator. There is also a 'Birthday' field with a dropdown menu showing '1988' and a note: 'Used to validate your account if you need our customer service.'



# Remote Connection Episode II

Sign up QNAP ID

Go to Wizard

Sign in QNAP ID

Go to QTS

Click "myQNAPcloud"

Click "Start"

The screenshot displays the myQNAPcloud web interface. On the left is a navigation menu with the following items: Overview, Auto Router Configuration, My DDNS, Publish Services, CloudLink, Access Control, and SSL Certificate. The main content area features a blue header with the myQNAPcloud logo and a welcome message: "Welcome to myQNAPcloud! You can securely access your QNAP device from remote locations, simple share data with friends, and easily manage devices on myQNAPcloud website. Furthermore, myQNAPcloud enables real-time push notifications to be delivered directly to mobile or desktop devices. Learn more about myQNAPcloud." A green "Get Started" button is located to the right of the welcome message. Below the header, the "Network Connectivity" section is visible, containing two panels. The first panel, "Auto Router Configuration", shows a status of "Status: ⚠️" and "Web Connectivity: ❌" with a "Test" button. The second panel, "CloudLink", shows a status of "Status: ❌" and "Connected Since: -". The "DNS" section is partially visible below, showing "Internet Address: -", "Status: ⚙️", and "SSL Certificate: ⚠️ Not installed".

# Remote Connection Episode III

SignQNAP ID

Go to Wizard

Sign in QNAP ID

Sign in QNAP ID

Set myQNAPcloud  
Device Name

Done!

The screenshot displays the myQNAPcloud web interface. On the left, a navigation menu includes: Overview, Auto Router Configuration, My DDNS, Publish Services, CloudLink, Access Control, and SSL Certificate. The main content area shows the following configuration details:

- QNAP ID:** Linux
- myQNAPcloud Device Name:** Linux253a
- SmartURL:** https://qink.to/Linux253a
- Access Control:** Public

The **Network Connectivity** section shows:

- Auto Router Configuration:** Status is **Warning** (yellow triangle icon). A **Test** button is available.
- CloudLink:** Status is **Success** (green checkmark icon). Connected Since: 2018/01/17 11:10:39 AM.

The **DDNS** section shows:

- Internet Address:** Linux253a.myqnapcloud.com
- Status:** **Success** (green checkmark icon).
- SSL Certificate:** **Not installed** (yellow triangle icon).

# Try it now with Qfile !

Import all NAS info at once

Connect!!!

1

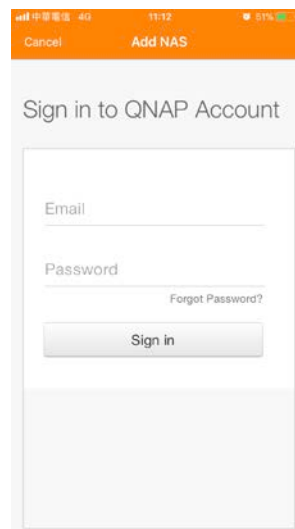
Click "Add NAS"

2

Sign in QNAP ID

3

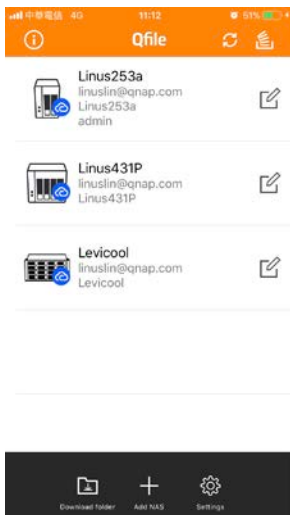
Import successfully!



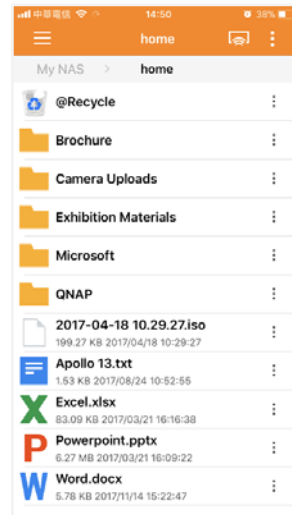
# Try it now with Qfile !

Import all NAS info at once

Connect!!!



Automatically uses  
the best connection  
method



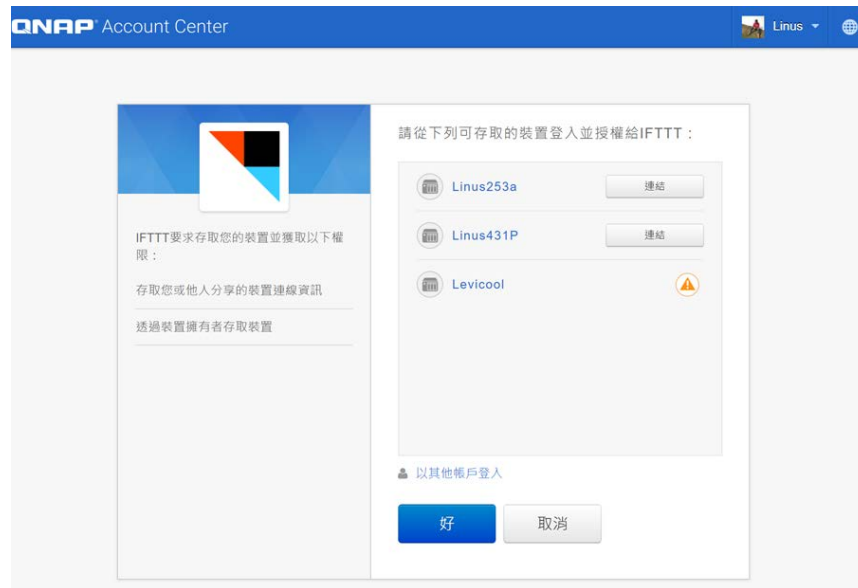
# Connects IFTTT with QNAP ID !

Open IFTTT Agent

Sign in IFTTT Account and  
select device

Select IFTTT Applet








Done!






DEMO



# Cloud Service Pros / Cons

Category	 <b>QNAP myQNAPcloud</b>	Synology QuickConnect
NAS and File Management	 Full Account Access Control (Public, Private, Customized)	Unable to setup account control
	 Manage and share files.	N/A
	 Check multiple NAS info: IP, Firmware version, connection status.	Check out IPs.
	 myQNAPcloud SSL Certificate . Enterprise class certificate with support	N/A
Cloud Account Management	 2-step authentication	N/A
	 Account activity log and notification.	N/A

# Cloud Service Pros / Cons

	 <b>QNAP</b> myQNAPcloud	Synology QuickConnect
Setup Process	 All-in-one-Wizard : 1. Auto Router Configuration 2. myQNAPcloud DDNS 3. CloudLink	Setup services individually in each panel.
Service Status	 myQNAPcloud Service Status Dashboard	Needs to contact tech support.





myQNAPcloud,  
Your best choice!

